#### **Viewing Your Curriculum Status**

#### **How do I access my Curriculum Status?**

- Select **LEARNING** from the Main Menu on the Home Page.
- Select **CURRICULUM STATUS** from the submenu.

# How do I view what training has been assigned to me as part of a curriculum?

• Select **LEARNING** from the Main Menu on the Home Page and **CURRICULUM STATUS** from the submenu.

(NOTE: You can also go directly to your Learning Plan by clicking on the > GO TO CURRICULUM STATUS link on the Home Page.)

- On the Curriculum Details screen, you will see the title for each learning activity that makes up the curriculum. Clicking on the name of the learning activity will provide you with the description, assignment information, and current status.
- You can also click the ➤ next to the learning activity to see the Effective Date, the Assignment Date, and the Retraining Assignments.
- The Required By column shows the date by which the learning activity must be completed.
- If you have already completed a learning activity, the date it was completed will show in the Date Completed column.

#### **Viewing Your Learning History**

#### How do I access my Learning History?

- Select **LEARNING** from the Main Menu on the Home Page.
- Select **LEARNING HISTORY** from the submenu.
- The list of learning activities and curricula will appear with associated completion information.

# How do I view the detail for a completed event or activity?

- Select **LEARNING** from the Main Menu on the Home Page.
- Select **LEARNING HISTORY** from the submenu.
- Click on the TITLE of the activity to see details about the completion.



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#### **Running Reports**

#### How do I run a report?

- Select **REPORTS** from the Main Menu to browse available reports.
- Under Report Name, click on the name of the report you wish to run.
- Use the fields and report filters to format your report.
   (It is recommended that your report format be HTML or PDF if you want to print it and CSV if you are going to export information into another software application.)
- Click RUN REPORT.

# Supervisory Functions (For Supervisors Only) How do I view employee records?

- Select MY EMPLOYEES from the Main Menu on the Home Page and SUBORDINATES from the submenu. You will see a list of individuals who report to you.
- Choose the employee whose records you wish to view by clicking the appropriate radio button in the Select column.
- Click CHANGE TO SELECTED LEARNER to view the selected employee's records.
- Click on the <u>RETURN TO YOUR RECORDS</u> link to view your records.

# How do I approve or deny an employee's request for onsite training?

- Select PERSONAL from the Main Menu on the Home Page and APPROVALS from the submenu.
- Remove the checkmark from the Enter Reasons for Approvals or Denials checkbox (unless you want to enter a reason and have it e-mailed to the employee).
- Click the > next to the employee's name to view the details about the request. You may also click on the title of the learning activity for details about the specific scheduled offering.
- In the Action column, select APPROVE, DENY, or SKIP, and click NEXT.
- If you chose to enter comments, a Reason field will be displayed; enter comments and click NEXT.
- Click **CONFIRM** to complete the process.

#### How do I run reports for my employees?

- Select REPORTS from the Main Menu to browse available reports.
- Under Report Name, click on the name of the report you wish to run.
- Next to Learner, select either SELF (you), DIRECT SUBORDINATES (direct reports), ALL SUBORDINATES (everyone in your chain of command), or ALL (you and everyone in your chain of command). Complete other fields as appropriate and click RUN REPORT.

National Aeronautics and Space Administration



# SATERN

System for Administration, Training, and Educational Resources for NASA

# **Quick Reference Guide**



Help Desk: 1-877-NSSC-123 1-877-677-2123

E-mail: nasa-satern.support@nasa.gov Login: https://satern.nasa.gov

www.nasa.gov

#### **Accessing SATERN**

#### How do I log into the site?

- Launch your Internet browser and go to https://satern.nasa.gov.
- Enter your USER NAME and PASSWORD.
- Click LOGIN.

#### What if I forget my user name or password?

- Select <u>Forgot your User Name or Password?</u> which is located on the top right hand portion of the login screen.
- If you know your user name but forgot your password, enter your USER NAME and click SUBMIT.
- If you forgot your user name or your account has been locked due to failed login attempts and you need to have your password reset, contact the SATERN Help Desk at 1-877-677-2123.

#### How do I change my password?

- Select **PERSONAL** from the Main Menu and **PROFILE** from the submenu.
- Under Employment & Account Information, scroll down to the Password field and click on the word PASSWORD.
- Enter your old and new passwords in the designated field and click APPLY CHANGES.



#### **Browsing or Searching the Catalog**

#### How do I search the catalog for a learning activity?

 Select CATALOG from the Main Menu on the Home Page and then select either BROWSE CATALOG, CALENDAR OF OFFERINGS, SIMPLE CATALOG SEARCH, or ADVANCED CATALOG SEARCH from the submenu.

#### **Browse Catalog** (also available from the Home Page)

 Select your subject area of interest by clicking on a topic link. The subject areas are listed in alphabetical order.

#### **Calendar of Offerings**

- Use this option to see scheduled learning activities in a calendar view.
- To change the view of the calendar, click between the MONTH, DAY, and YEAR links.

#### **Simple Catalog Search**

- Enter a keyword to search the Title and Description fields of the learning activity.
- Check one or more of the learning activity types— Instructor-led, Online, or Other—to refine the search and click SEARCH.

# How do I get details about a learning activity in the catalog?

• From the Search Results screen, click on the name of the learning activity under the Title heading.

#### How do I show interest in a learning activity?

- · Search the Catalog to locate the desired learning activity.
- From the Search Results screen, select REQUEST SCHEDULE in the Action column next to the title of the desired learning activity.
- (NOTE: Request Schedule will only appear if it is an instructor-led course with no scheduled offering.)
- Enter a date in the Need By field.
- Enter relevant comments in the Comments field and click REQUEST.
- The requested learning activity will be added to your Learning Plan.



#### **Working with Your Learning Plan**

Your Learning Plan is a list of learning activities you have selected or been assigned to complete. It is your learning "TO DO" list.

#### **How do I access my Learning Plan?**

Select LEARNING from the Main Menu on the Home Page.
 (NOTE: You can also go directly to your Learning Plan by clicking on the ➤ GO TO LEARNING PLAN link on the Home Page.)

#### **How do I add a learning activity to my Learning Plan?**

- Search the Catalog to locate the desired learning activity.
- From the Search Results screen, select ADD TO LEARNING PLAN in the Action column. The learning activity will be added to your Learning Plan.

#### **How do I navigate my Learning Plan?**

- · Click EXPAND ALL to view details on each learning activity.
- Click the drop down box in the Required field to view items required to be completed in the next 30, 60, or 90 days.

### How do I register for a scheduled offering from my Learning Plan?

- Select **LEARNING** from the Main Menu. Your Learning Plan will be displayed.
- Review the Status column next to the learning activity you wish to register for. The status should indicate "Must be Registered."
- In the Action column next to the chosen learning activity, click REGISTER.
- (NOTE: If **REGISTER** is not an option, there are no scheduled offerings available for self-registration.)
- Under the Available Scheduled Offerings section, click REGISTER in the Action column to the right of the scheduled offering.
- If approval is required, a warning screen will appear; click YES to proceed.
- Enter any comments in the Comments field and click CONFIRM.
- The registration status should now read "PENDING."
- To view details about your registration, click LEARNING PLAN, then click VIEW REGISTRATION from the Action column.

# How do I remove a learning activity from my Learning Plan?

- Select LEARNING from the Main Menu on the Home Page.
- If needed, use the drop down boxes for the Items and Required fields to change the view of your Learning Plan.

#### Working with Your Learning Plan (continued)

- Review the Status column next to the learning activity you wish to remove. The status should read "Must be Registered," "Available," or "In Progress."
- Click the "X" in the box in the Remove column.
- Click **OK** at the prompt to confirm removal.

(NOTE: You can only remove learning activities you have added to your Learning Plan. You cannot remove a learning activity that has been assigned to you or one for which you have an active registration request.)

# How do I launch online content from my Learning Plan?

- Select **LEARNING** from the Main Menu on the Home Page.
- In the Learning Plan, click LAUNCH CONTENT in the Action column.
- The Online Content Structure screen will appear.
- In the Online Content Structure table, click on the title of the online content object. This will launch the content in a new browser.
- You may need to maximize the window to view the material.
- After completion, click **RETURN TO CONTENT STRUCTURE**.
- Click LEARNING HISTORY to see your status and print a completion certificate.

#### **Viewing Your Current Registration**

#### **How do I access my Current Registration?**

- Select **LEARNING** from the Main Menu on the Home Page.
- Select CURRENT REGISTRATIONS from the submenu.

### How do I view details for scheduled offerings I have requested or been approved to attend?

- Select **LEARNING** from the Main Menu on the Home Page.
- Select **CURRENT REGISTRATIONS** from the submenu.
- Click on the title to view details about the scheduled offerings.

